

Self-Registration Process

Step 1: Please visit <https://ibanking.midlandbankbd.net> to find sign up option for self-registration, as follows:

Login

Login ID:

Password:

Login New User? [Sign up!](#)

Our customers are experiencing our mobile banking apps supported both in Android and iOS platform. We are always working on to improve it. You can download latest app from Google and Apple store.

- Bank wherever you go - check balances, transactions and pending payments on the move
- Stay secure - built-in extra security technology keeps your details safe and private

Step 2: You should get a terms and Conditions page upon clicking on **Sign-up** button of Login page. Please read the terms and conditions upon clicking on T&C.

Terms & Conditions Page



Terms & Conditions

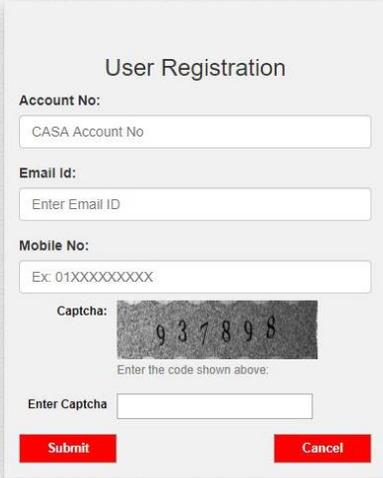
Terms & Condition

I hereby acknowledged that I have read and understand the terms and conditions of midland online and risks associated with it, and further declared and affirmed by signing digitally.
Please visit for detail terms & conditions T&C

Agree

www.midlandbankbd.net

Step 3: If you agreed with the terms and conditions, following page should be displayed to enter your account related information:



The image shows a 'User Registration' form with the following fields and labels:

- Account No:** Input field with placeholder text 'CASA Account No'.
- Email Id:** Input field with placeholder text 'Enter Email ID'.
- Mobile No:** Input field with placeholder text 'Ex: 01XXXXXXXXXX'.
- Captcha:** A box displaying the number '937898' with the instruction 'Enter the code shown above:' below it.
- Enter Captcha:** Input field for the captcha code.
- Submit** and **Cancel** buttons at the bottom.

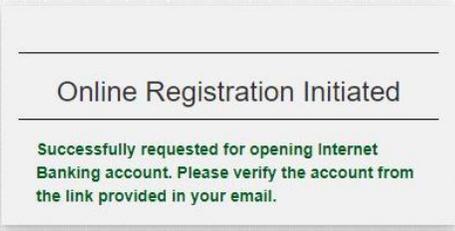
Please enter all the relevant information, as follows:



The image shows the same 'User Registration' form, but with the following fields filled:

- Account No:** Filled with a masked value (dots).
- Email Id:** Filled with a masked value (dots).
- Mobile No:** Filled with a masked value (dots).
- Captcha:** A box displaying the number '659047' with the instruction 'Enter the code shown above:' below it.
- Enter Captcha:** Filled with the value '659047'.
- Submit** and **Cancel** buttons at the bottom.

If your email Id and phone no is registered with us, a successful screen should be appeared, as follows:



The image shows a message box with the following text:

Online Registration Initiated

Successfully requested for opening Internet Banking account. Please verify the account from the link provided in your email.

Step 4: Upon successful submission of request an email should be sent to your email as follows:

On Thursday, May 14, 2020, 04:32:35 PM GMT+6, <internet.banking@midlandbankbd.net> wrote:

Dear Customer,

You recently attempt for registering midland online user profile. To verify your attempt, please follow the link below:

<https://ibanking.midlandbankbd.net/UserRegistrationSubmit?ID=228.87.107.-52.-59.31.0.-118.3.143.-100.147.-13.-168.24.16:101.85.-16.-90.-8.-61.153.-31.44.-25.-58.-93.174.-48.-165.16.220.-72.-174.174.-153.173.-186.30:166.152.11.-98.-24.22.3.-80.165.-219.15.116.80.-17.-147.150.-86.-113.147.-146.233.-74.29.-50>

If the link is unavailable, please copy and paste the link in your browser.

This is an automatically generated e-mail. Please do not reply to this e-mail.

N.B. If for any reason, you are in doubt about the authenticity of this mail, then please feel free to contact us.

Helpline:

Short Code : 16596

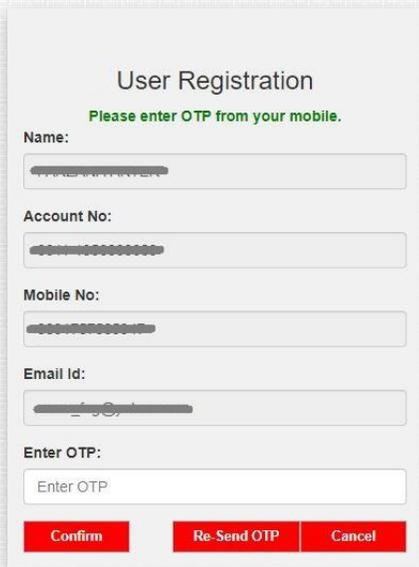
Overseas : 096 170 16596/ 096 110 16596

Email : mdb.online@midlandbankbd.net

Regards, Midland Bank

Upon clicking on the link, a verification code should be generated and also be sent to your mobile no for verifying your request.

Step 5: Please enter your verification code, as sent to your mobile no:



The image shows a 'User Registration' verification screen. At the top, it says 'User Registration' and 'Please enter OTP from your mobile.' Below this are four input fields: 'Name:', 'Account No:', 'Mobile No:', and 'Email Id:'. Each field contains a series of dots representing masked text. Below these fields is an 'Enter OTP:' section with a text input field containing 'Enter OTP'. At the bottom, there are three buttons: 'Confirm' (red), 'Re-Send OTP' (red), and 'Cancel' (red).

Step 6: Please click on confirm button complete your registration request. If your verification code is matched, a registration completion message should be appeared.



The image shows a 'User Registration' completion message. It says 'User Registration' and 'Your registration process completed successfully. Please wait for approval'.

Step 7: Please wait for approval, as our Contact Centre should approve your request to allow you to enjoy midland online.

Upon successful completion of registration approval process, you should receive an email notification along with login Id and a temporary password to access in midland online, as follows:

--- Email Start--

Congratulations! You are activated with midland online.

Your Login Id is : *****

Your temporary password is : ****

Please follow the link to access midland online: <https://ibanking.midlandbankbd.net>

Helpline:

Short Code: 16596

Overseas:

096 170 16596/ 096 110 16596

Email : mdb.online@midlandbankbd.net

--- Email End--